

iGOC Support of WorldGRID

Fred Luehring

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iVDGL Technical Planning Meeting

iGOC Support of WorldGRID

- Indiana (IU) is setting up iVDGL Grid Operations Center (iGOC).
- Leigh Grundhoefer is the contact person at the iGOC. Leigh has been:
 - Test installing WorldGRID on a number of machines.
 - Working with Saul to improve the Pacman installation of WorldGRID.
 - Keeping the installation instruction web pages up to date.
 - Helping with problem resolution.
- This was very successful in supporting the WorldGRID demo at Super Computing 2002.
 - WorldGRID performed well at the demo and has gained wide acceptance throughout the community.

The Future

- The iGOC will support WorldGRID by:
 - Testing future releases of the WorldGRID software.
 - Continuing updates to the web pages.
 - Serving as a central point of contact.
 - E.g. maintaining lists of people to call for assistance so users get help fast from the right people.
 - Problems solving.
 - E.g. modifying the installation to work at sites with fire walls.
 - Checking the status of existing installations to make sure they are functioning properly.
 - E.g. verifying proper installation of WorldGRID at the testbed sites.
- Our goal is to ensure that users get help fast and problems get resolved as quickly as possible.
 - Leigh will go into more detail in her talk.
- The iGOC will be proactive.